

# KampungTimes



## MEET OUR EX-INTERNS

This quarter, we will be featuring a segment on our ex-interns who are currently working here at TTSH. Learn about what they do and why they chose to return to our Kampung.



## BUILDING A COMMUNITY OF CARERS

We do our best to engage and honor caregivers in the community. Read on to find out just how we did that with the recent Singapore Patient Conference 2019.

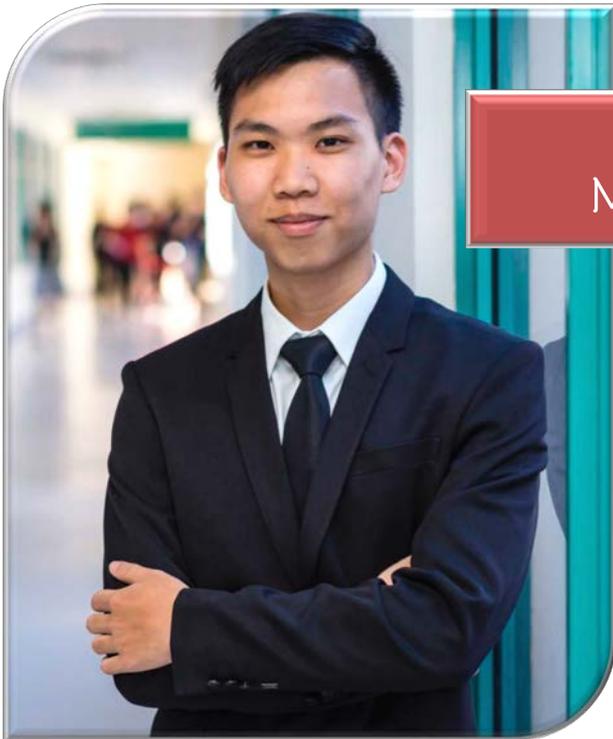


## FIGHTING AGAINST INFECTIOUS DISEASES

Delve deep into understanding how we do our part in the battle against infectious diseases!

**Dive right in to find out more!**

# Meet Our **Ex-Interns**



**Chew Wei Chen**  
Management Intern (2017)

## **Tell us a bit about yourself!**

Hello! I am Wei Chen and I am currently in the NHG Healthcare Management Associate Programme as the 2<sup>nd</sup> batch of Healthcare Management Associates. Prior to joining, I was a Management Intern.

## **Why did you decided to come back to the TTSH Kampung?**

4 months after concluding my journey as a Management Intern, I experienced a turning point in my life when my grandmother passed away.

The realisation that the efforts of healthcare administrators in making the healthcare system better than before resonated deeply with me, and it was in that moment that I found my calling towards healthcare and towards the TTSH Kampung.

A member of the TTSH Senior Management once said it best, and I quote:



**Eventually, everyone will become a patient and utilizer of the healthcare system, even you and I. Since we have the chance, why not make the system a better one so that in future, when it is our turn to be patients, we know we are in good hands.**



# Meet Our **Ex-Interns**



**Nurulhuda Binte Abdul Rahman**  
PSA Intern (2018)

## **Tell us a bit about yourself!**

Hi, I am Nurulhuda. I just graduated from Higher Nitec in Service Management in May 2019. Currently, I am pursuing the newly launched diploma, ITE Work-Study Diploma in Patient Management & Services. I decided to pursue this programme as I wanted to upgrade myself and build a career in TTSH as a PSA.

Furthermore, this course has given me the opportunity to earn an income and get a diploma at the same time. I work at TTSH Orthopaedic Surgery Clinic, Clinic B1A.

## **What was the greatest takeaway from your internship?**

My greatest takeaway was seeing the patients feel happy and satisfied with the service during their visit in TTSH. To me, it is important to go extra mile to make the patient feel valued and understand their needs.

## **Why did you decide to come back to the TTSH Kampung?**

I decided to come back to the TTSH Kampung as the valuable experience at TTSH has helped me to open a pathway for me and equipped me with knowledge to be career ready.

Before the internship, I did not even know that there was a PSA role at the hospital. I am very thankful for the fruitful and fulfilling experience!

# Meet Our **Ex-Interns**



**Jerry Tan**  
Engineering Intern (2018)

## **Tell us a bit about yourself!**

I am Jerry, currently working as an Engineer in the Facilities Engineering department. I interned at TTSH while pursuing my Bachelor of Engineering (Mechanical Engineering) degree in NUS.

## **Can you tell us how your work has impacted patient care in the hospital?**

Currently I am taking part in the upcoming patient bed replacement exercise. As an engineer, I have to make sure that the beds are safe to use by carrying out testing and commissioning. By ensuring that the beds are in good working condition, the patients are able to focus on their recovery.

## **Why did you decide to come back to the TTSH Kampung?**

One compelling reason for me to return to the TTSH Kampung would be the people. During my internship, I forged close bonds with my colleagues. They were open and willing to share their knowledge and experience with me throughout my learning journey here.

I also bonded with my intern batchmates! They gave me a lot of support and assurance when I was appointed as the emcee for the Engineering and Management Internship Programme graduation ceremony.

Indubitably, the guidance and care that I have received from my colleagues will definitely enhance my working experience in the years to come.





# BUILDING A COMMUNITY OF CARERS

To paraphrase an old saying, **it takes a village to care** – and truly, we aim to activate our residents and build a strong kampung spirit of caring in our community.

This October, we held the 7th Singapore Patient Conference (SPC), an annual conference that serves as a powerful learning and sharing platform for patients, caregivers, volunteers, and health and social care partners.

Fittingly, the theme for this year's SPC was "Building a Community of Carers", with a focus on how partners from across Central Singapore come together to engage, empower, and activate carers in the community.

An important feature of the SPC is the Singapore Patient Action Awards (SPAA). The SPAA salutes those who go the extra mile in caregiving. Those whose journeys have not been smooth but have demonstrated resilience, courage and compassion for the people they are caring for. Listen to the stories of the SPAA winners [here](#).

As our population ages and residents' care needs evolve and grow, the need for an empowered, inclusive, and activated community becomes even clearer.

We look forward to building our community of carers, and to being inspired by the stories of our patients, caregivers, volunteers, and partners!





# FIGHTING Infectious Diseases

Officially opened in September by Mr Gan Kim Yong, Minister for Health, the 14-storey, 330-bed purpose-built National Centre for Infectious Diseases (NCID) is our nation's dedicated response for the seamless integration of clinical services, public health capabilities and academic excellence in infectious disease management and outbreak readiness.



NCID leverages on technology to mitigate the risks and impact of infectious diseases. The entire centre is designed and built to be safe for patients and for our staff, with dedicated lifts and paths to segregate "clean" and "dirty" flows. NCID also boasts a purpose-built screening centre that will be activated during an outbreak for mass screening.



More importantly and beyond facilities is our team of multidisciplinary experts and caregivers, from clinicians, nurses, allied health professionals, epidemiologists, statisticians and scientists. We work closely together to provide specialised and comprehensive outpatient and inpatient treatment and management of infectious diseases.



**With NCID, we are able to act in the best interests of our nation's health in the fight against infectious diseases!**

