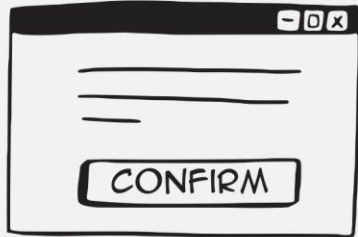


STEP 4



Wait for the confirmation page after submission.

You have now completed the submission of your supporting documents, thank you.

We will contact you once we reviewed your documents. Otherwise, please turn up for your scheduled appointment (if any).



Scan this QR code to find out more about Healthcare Financing Matters.



Scan this QR code to submit your Financial Assistance Application Online.

For further enquiries, please contact Department of Care & Counselling:

6357 8222

During office hours:

Mon – Fri: 8am-5pm

Sat: 8am – 12noon

*We're moving to a fully digital submission system and phasing out hardcopy submission.

*For renewals, you can submit your application online up to 30 days before your current assistance expires.

ONLINE APPLICATION FOR FINANCIAL ASSISTANCE

DEPARTMENT OF CARE & COUNSELLING





What is px?

An online platform for submitting financial assistance documents.



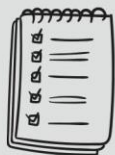
Who can use px?

Patients with access to Singpass and have a registered profile with TTSH.



When to use px?

When you are ready to submit your financial application documents online.



Things to Prepare:

- > Singpass account
- > Digital copy of supporting documents for financial assessment

Guide to Submission

STEP 1

Request for Financial Assistance

You can use this service if you have ever made an appointment with a Medical Social Worker at a partner hospital.

Partner hospitals:

- Singapore General Hospital
- Woodlands Health
- Tan Tock Seng Hospital

Note: Prepare latest bank statements, payslips/CPF/IRAS statements, and any other supporting financial documents for the patient and their family to expedite the application.

[Log in with Singpass app](#)

[Don't have Singpass app? Download now](#)

Scan the QR Code and log in using Singpass to start your financial assistance application.

Select 'Tan Tock Seng Hospital'

* Prepare all required documents before starting the submission.

Select a hospital

Choose where you are currently receiving treatment, and need financial assistance:

[Tan Tock Seng Hospital](#)

STEP 2

Complete the form and upload required documents.

* Maximum file size: 10 MB

Update Your Information

Are you currently married? *

Yes No

Do you have children? *

Include step-children and adopted children

Yes No

Do you own a private or commercial property? *

Yes No

Monthly income (after CPF Deduction) *

Provide a 3 months average if your income is not fixed

Enter Amount

Do you have other sources of income? *

[What are other sources of income?](#)

[Send OTP](#)

Upload Documents

Take a photo or screenshot of the following:

- Latest **bank statements** for you
- Latest **payslips / CPF / IRAS statements** for you
- Any other **supporting financial documents**

[Choose file](#) or drag and drop here

Maximum file size: 10 MB

[Save & Next](#)

STEP 3

Enter your mobile number, verify with the OTP code, and click 'Submit Application'.

Verify Mobile Number

Mobile Number *

Enter Mobile Number

[Send OTP](#)

Verify Mobile Number

6-digit OTP *

Enter the 6-digit verification code sent to your mobile number via SMS. It is valid for 10 minutes.

[Resend code in 20 seconds](#)

[Submit Application](#)