

Caregiver/Proxy Features in NHG Health App

Add Dependent

Singpass Login

There two type of Dependents:

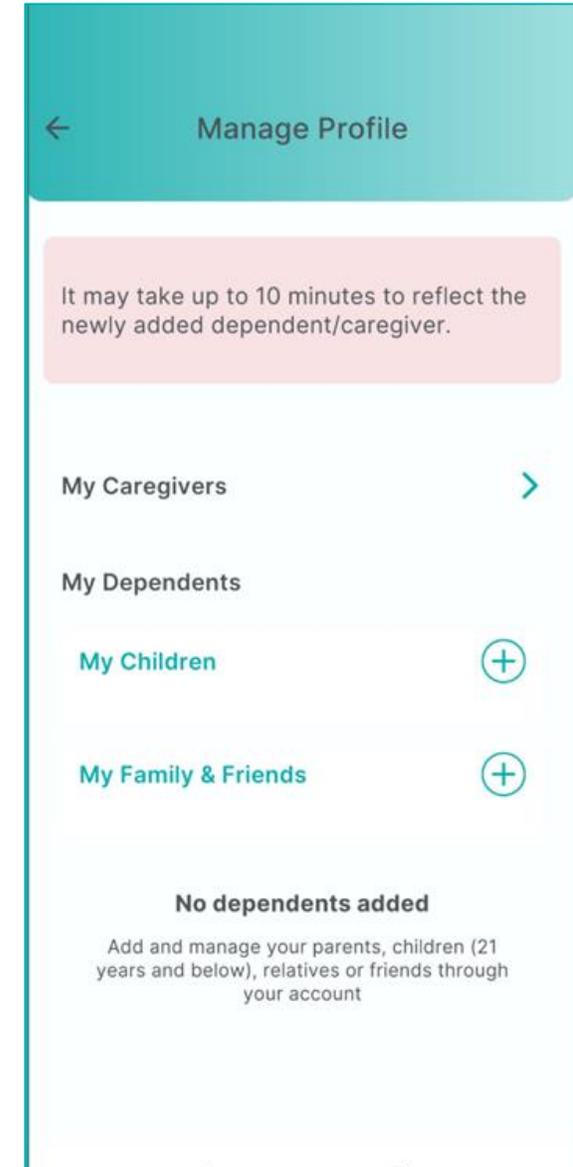
1. Children

As parents, you can add your child under Children's Health if your child is below 21 years old; and meet the following eligibility criteria:

- Singapore Citizen born in Singapore from 1 January 1996; or
- Naturalised Singapore Citizen born from 1 January 1996 (Please note that only Sponsoring Parent* will be able to add the child); or
- Permanent Resident from 1 January 1996 (Please note that only Sponsoring Parent* will be able to add the child); or
- Currently enrolled in Primary, Secondary, Junior Colleges or Centralised Institutes. This excludes students in Pre-schools, Religious schools, Private schools, Polytechnics and Universities.

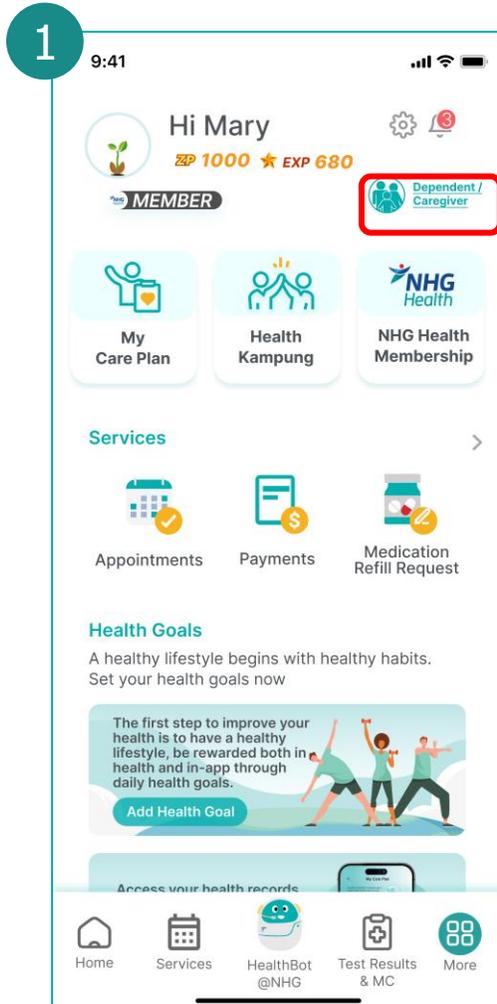
2. Family & Friends

Your care recipient (dependent) must **first add you as a caregiver** by giving consent and grant access to you.

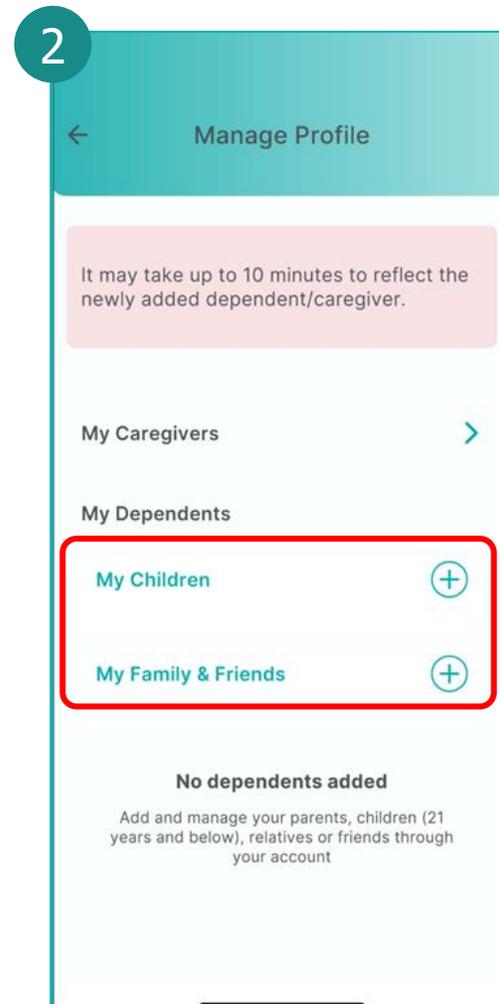


Add Dependent

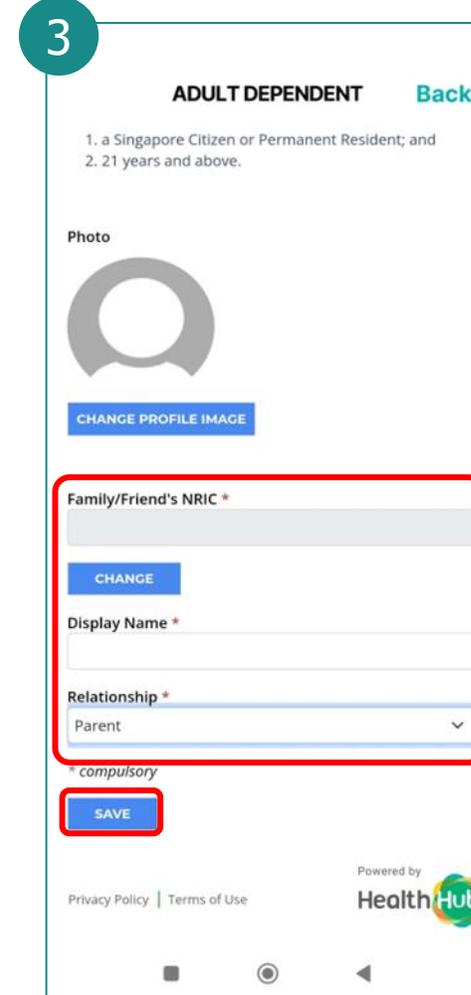
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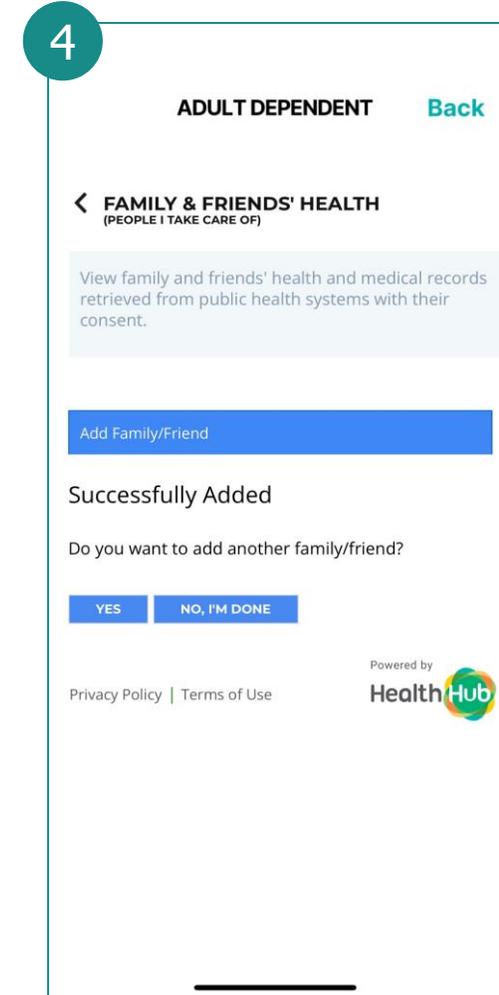
Tap on **Dependent/Caregiver**.



Tap on **My Children** or **My Family & Friends**.



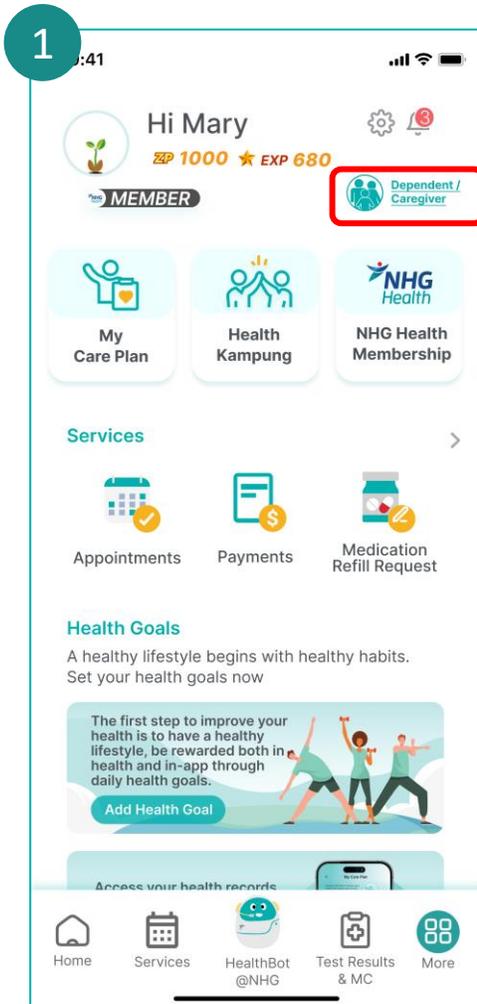
Input the **NRIC, Display Name**, select the **Relationship** and tap on **SAVE**.



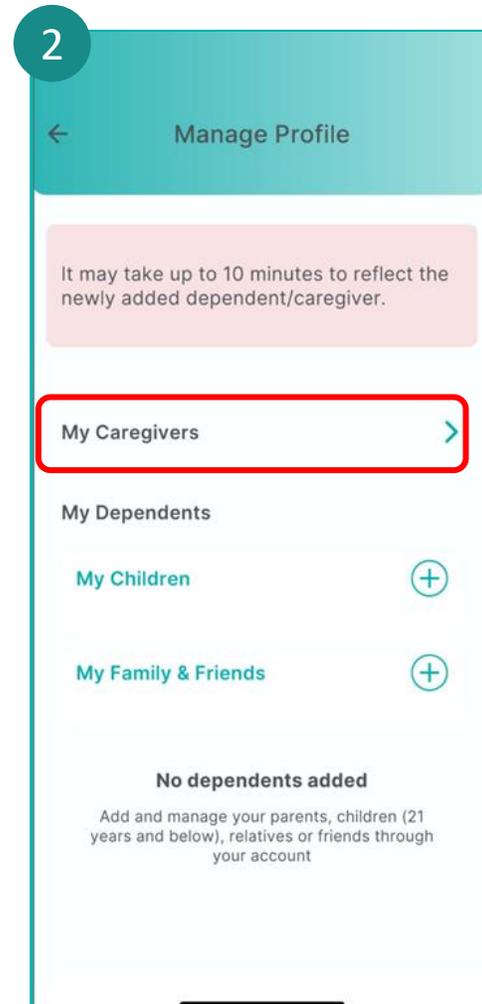
After it has been added successfully, you can view your dependent's user profile in the Dependent/Caregiver feature.

Add Caregiver (1/2)

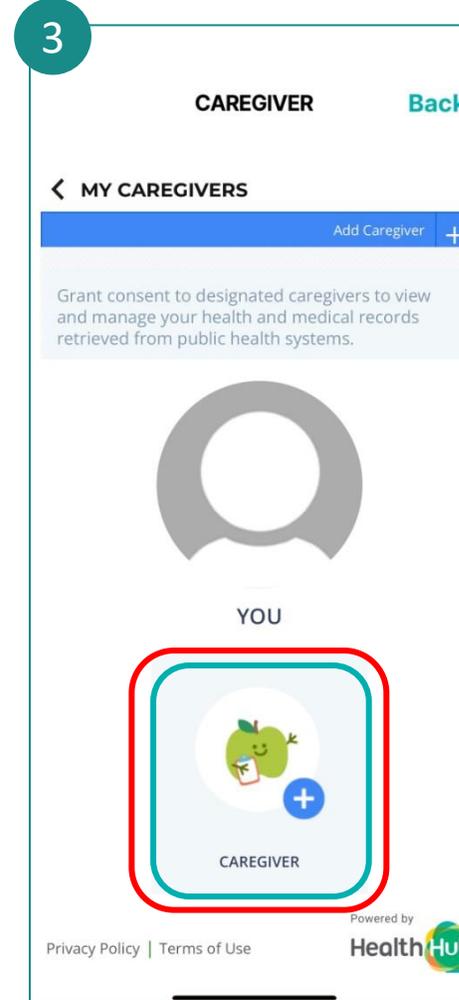
Singpass Login



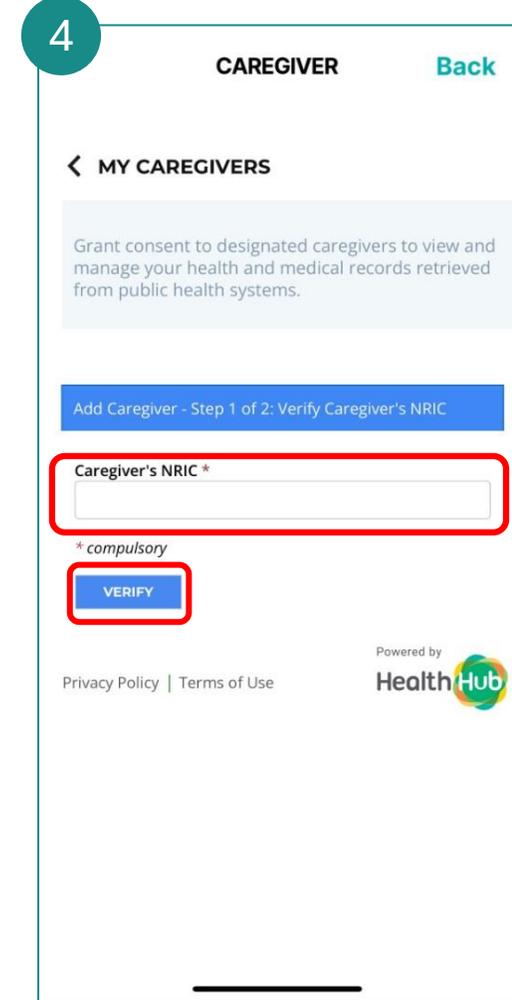
Tap on **Dependent/Caregiver**.



Tap on **My Caregivers**.



Tap on **CAREGIVER**.



Key in your caregiver's NRIC and tap on **Verify**.

Add Caregiver (2/2)

Singpass Login



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← MY CAREGIVERS

Grant consent to designated caregivers to view and manage your health and medical records retrieved from public health systems.

Add Caregiver - Step 2 of 2: Caregiver's Details

NRIC *
SXXX111A

Display Name *

Email *

Select at least 1 option of the Health Records Types

Programmes

- Healthier SG
- All Health Record Types
- Appointments (View/Request)
- Appointments (Book/Reschedule/Cancel)
- Discharge Information

Enter your caregiver's **Display Name** and **Email**.

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Select at least 1 option of the Health Records Types

Programmes

- Healthier SG
- All Health Record Types
- Appointments (View/Request)
- Appointments (Book/Reschedule/Cancel)
- Discharge Information
- Health Screening and Eligibility
- Immunisations
- Lab Test Results
- Medications > Prescription Records
- Vitals
- Medical Alert & Adverse Drug Reaction / Drug Allergy
- Medical Reports/Certificates
- CHAS Balance
- Payments
- Radiology Reports
- Medication Refill

* compulsory

[BACK](#) [NEXT](#)

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Select the health records to be shared and tap on **NEXT**.

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Consent Notification

Your mobile number is required to receive an SMS confirmation.

You can also verify the access granted in "My Caregivers" under Health eServices.

Please provide or confirm your Singapore registered mobile phone number.

[Proceed](#)

[Close](#)

Enter your mobile number and tap on **Proceed**.

You will receive an SMS confirmation from HealthHub upon adding a new caregiver.

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← MY CAREGIVERS

Grant consent to designated caregivers to view and manage your health and medical records retrieved from public health systems.

Successfully Added

Do you want to add another caregiver?

[YES](#) [NO, I'M DONE](#)

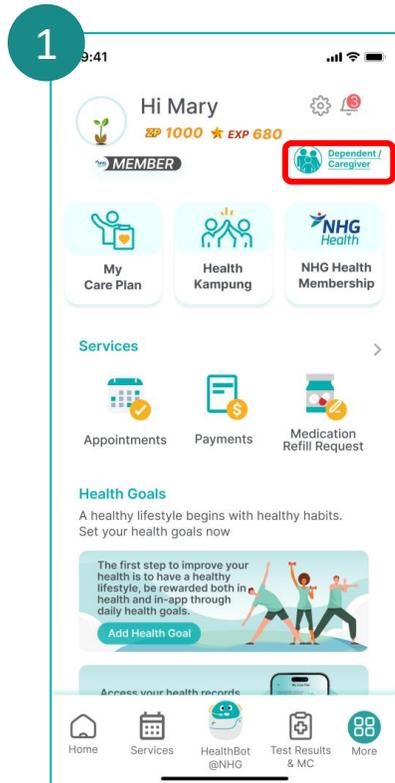
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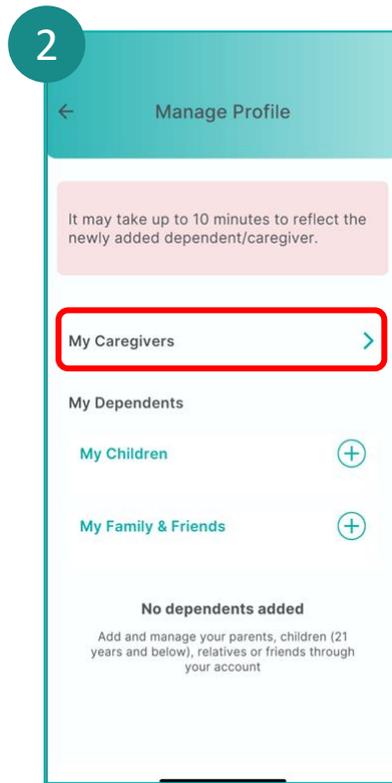
After it has been added successfully, you can view your care recipient's user profile in the Dependent/Caregiver ⁵ feature.

Remove Caregiver

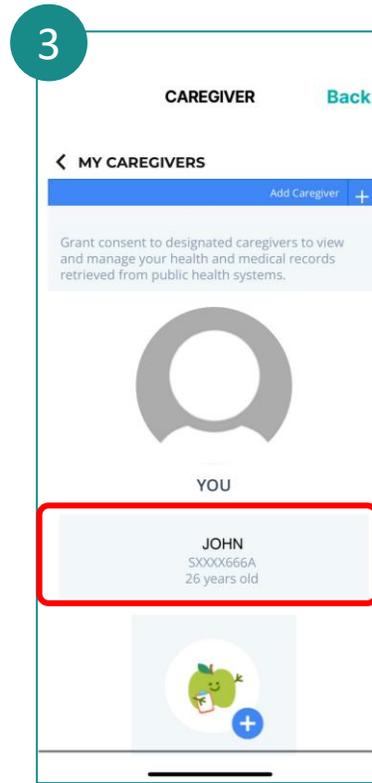
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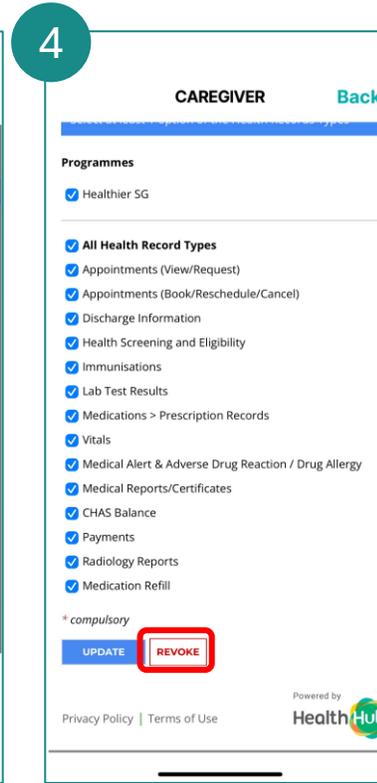
Tap on **Dependent/Caregiver**.



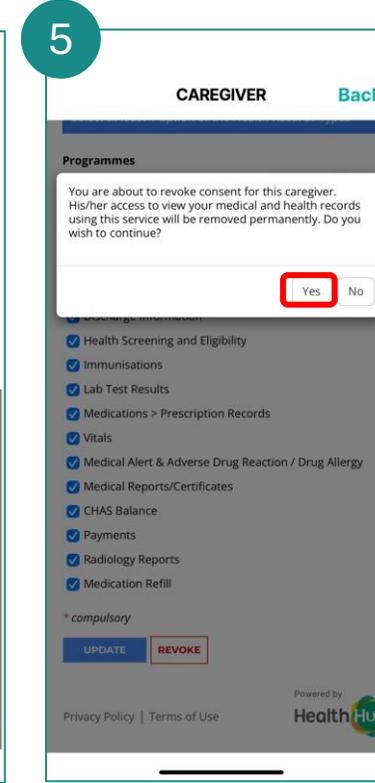
Tap on **My Caregivers**.



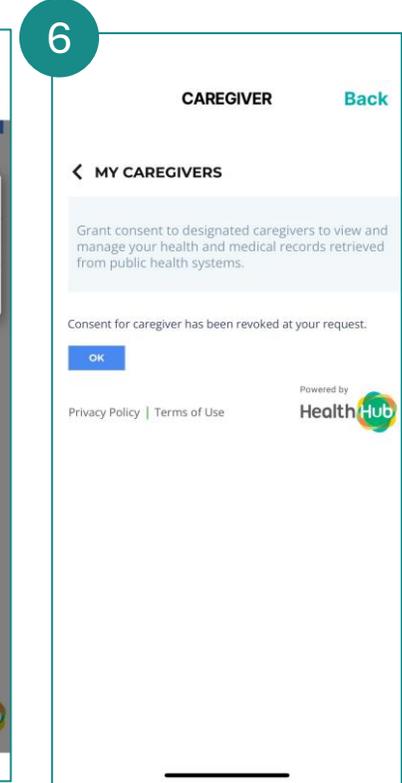
Tap on your caregiver's name (example: JOHN).



Scroll down and tap on **REVOKE**.



Tap **YES** to proceed to revoke consent for the caregiver.



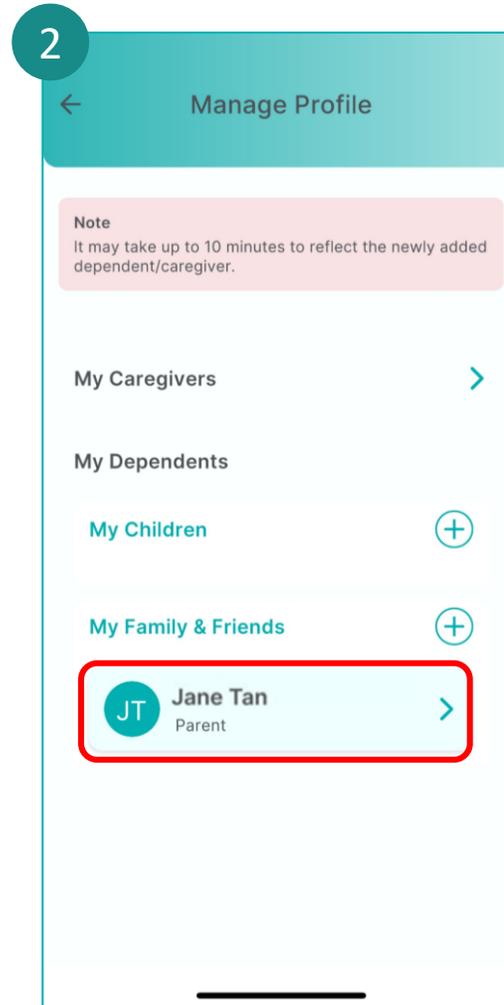
You have successfully removed your caregiver.

Manage Dependent's Appointment

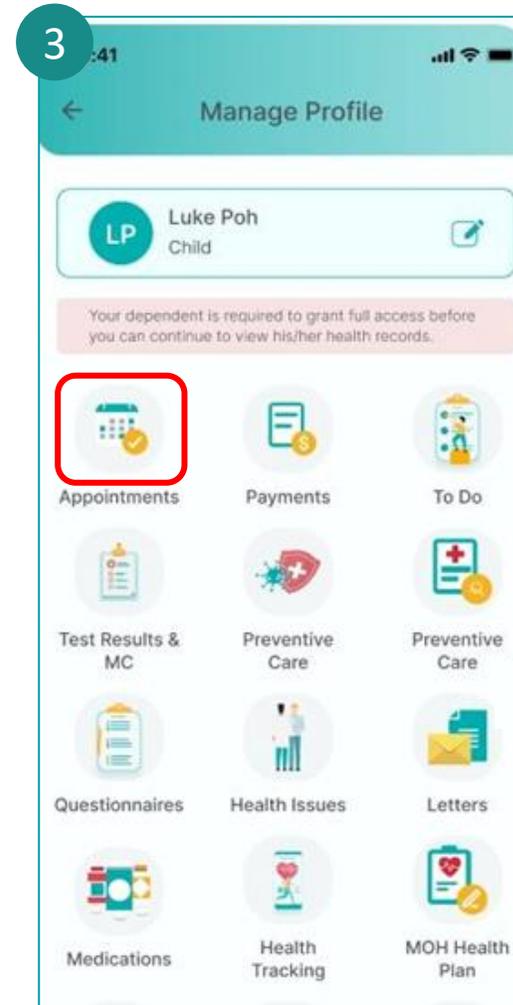
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Tap on **Dependent/Caregiver**.



Tap on the dependent's name.



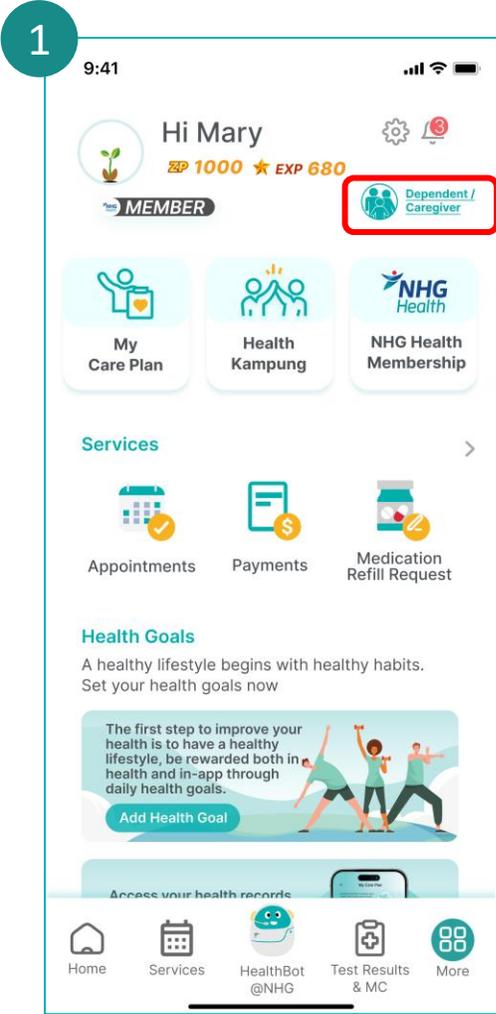
Tap on **Appointments**.



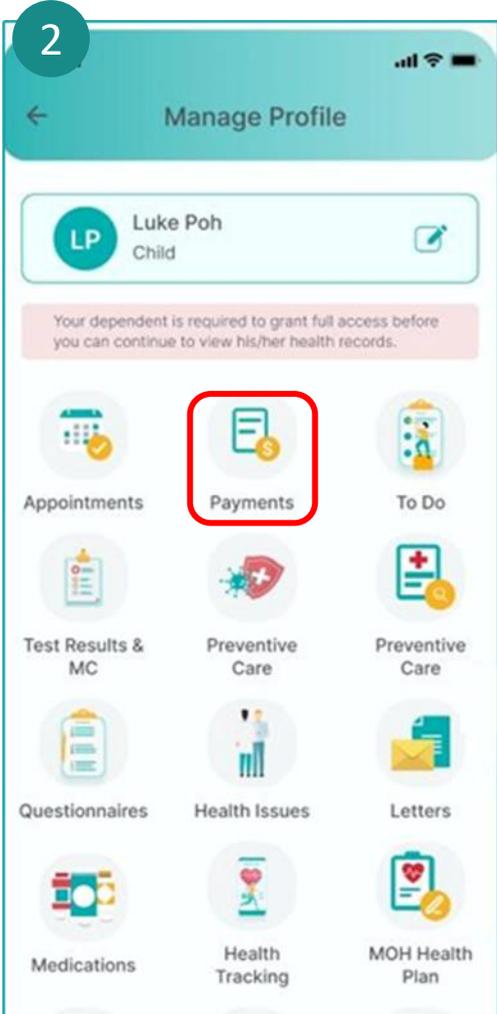
Manage your dependent's appointments accordingly.

Manage Dependent's Bill

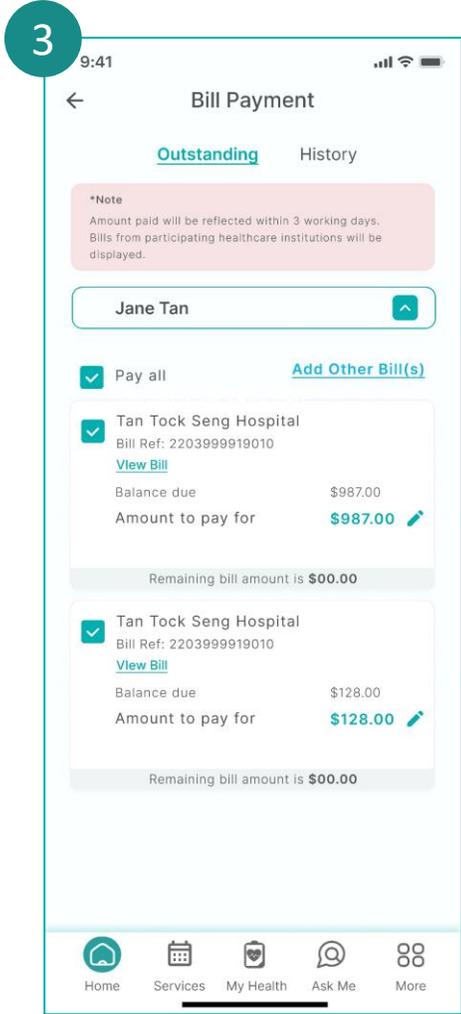
Singpass Login



Tap on **Dependent/Caregiver**.



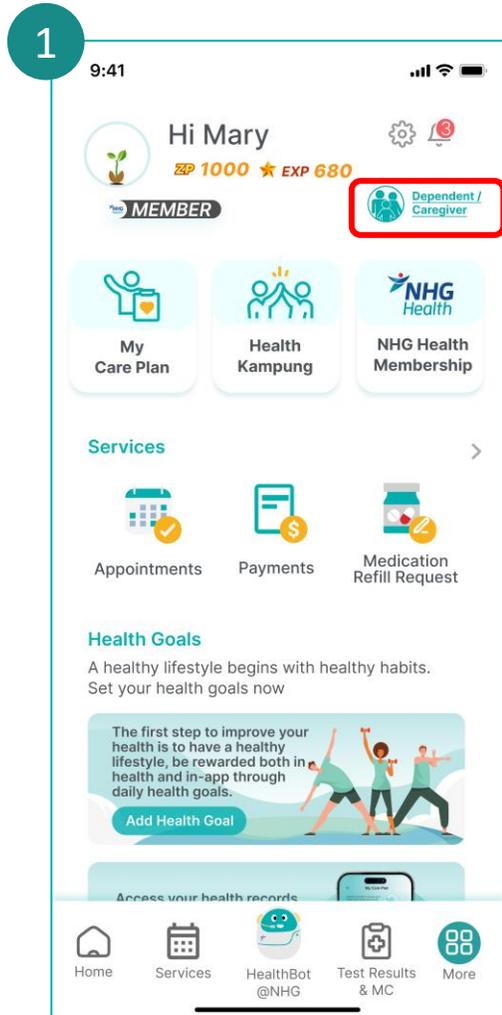
Tap on **Payments**.



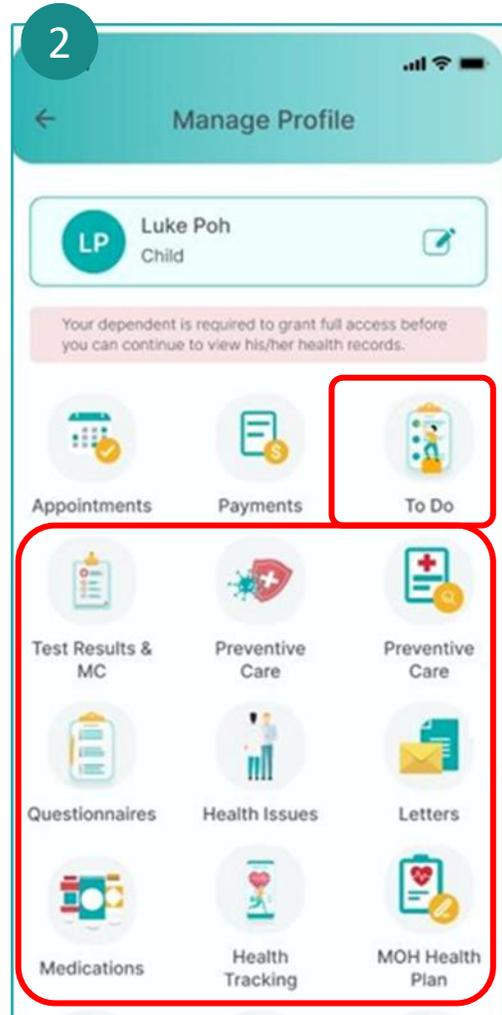
Manage your dependent's bill and payments accordingly.

View & Manager Dependent's Health Records

Singpass Login



Tap on **Dependent/Caregiver**.



Where applicable, tap on any of the icon to access to the dependent's MyChart record.

*The MyChart icon will not appear if the dependent does not have a patient record in NGEMR



Thank You

Tan Tock Seng Hospital • Khoo Teck Puat Hospital • Woodlands Hospital • Yishun Community Hospital • TTSH Integrated Care Hub
Institute of Mental Health • National Skin Centre • National Centre for Infectious Diseases • NHG Cancer Institute • NHG Eye Institute • NHG Heart Institute
Population Health • NHG Polyclinics • Diagnostics • Pharmacy • Community Care • NHG College • Centre for Healthcare Innovation