

Register for your Appointment with NHG Health App



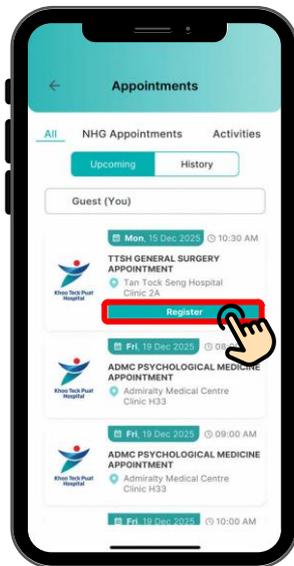
1

Tap on **Appointment**



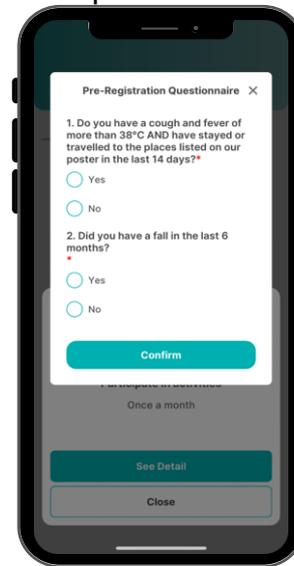
2

Tap on **Register**



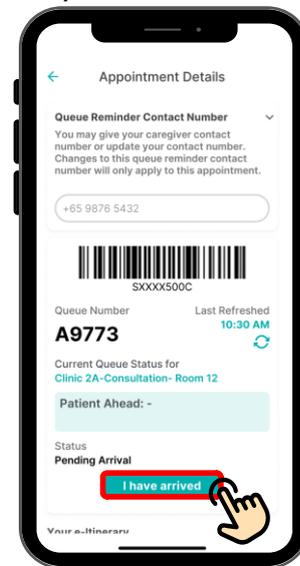
3

Answer the screening questions



4

Tap on **"I have arrived"** when you reach the clinic





使用NHG Health App 为您的预约进行注册



1

点击预约



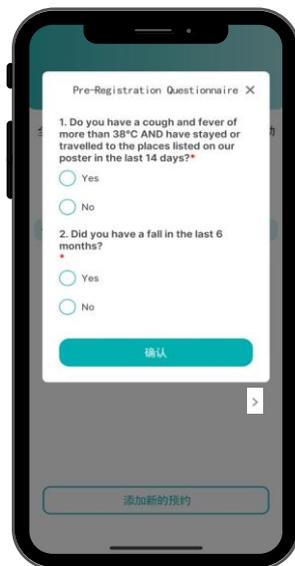
2

点击注册



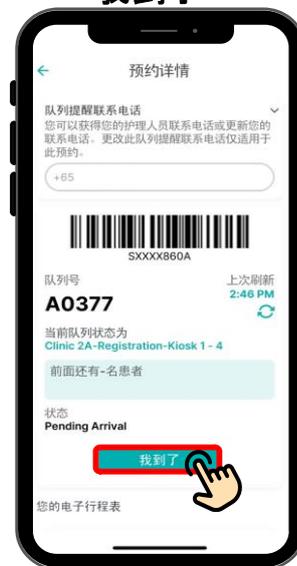
3

回答筛查问题



4

到达诊所时点击
"我到了"



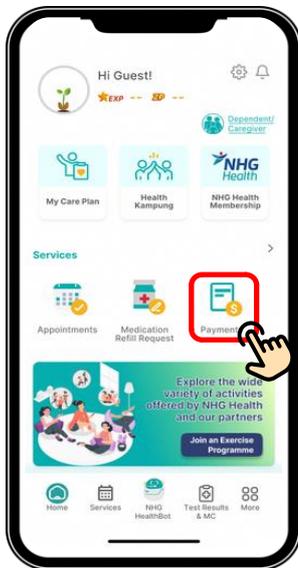


Pay Conveniently with NHG Health App



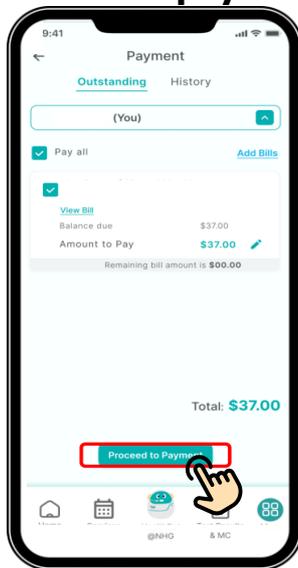
1

Tap on **Payments**



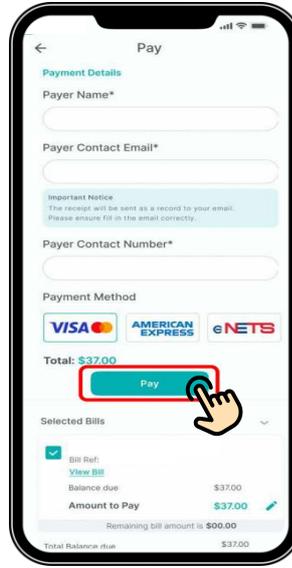
2

Confirm bills to pay & tap **Proceed to payment**



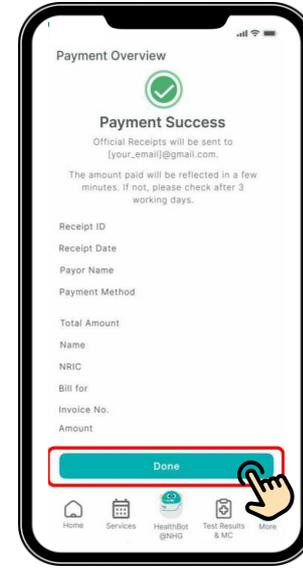
3

Input your details & tap **Pay**



4

Tap **Done** and exit



方便付款, 使用 NHG Health App



1

点击付款



2

确认账单并
前往付款



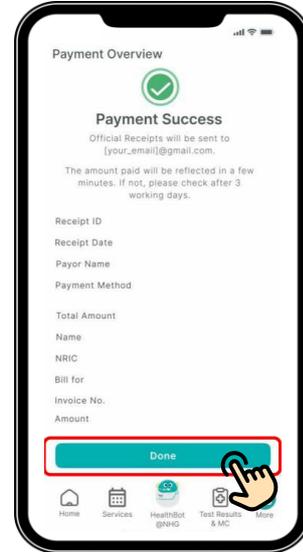
3

输入付款详细信息,
点击支付



4

完成支付后,
点击 Done



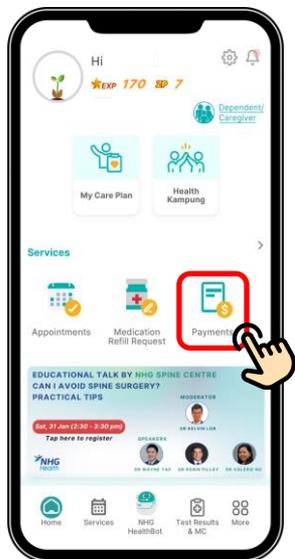
Access your Bill Record with NHG Health App



Download on the App Store GET IT ON Google Play

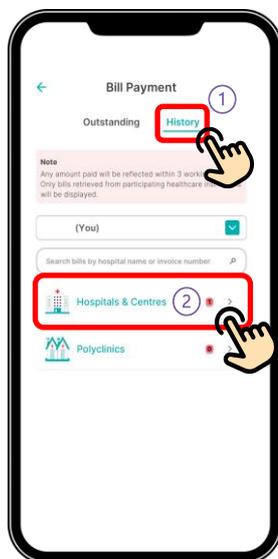
1

Tap on **Payments**



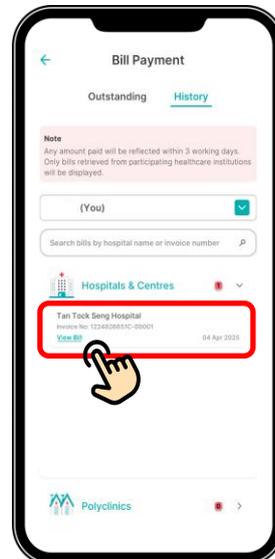
2

Tap on **History** then **Hospitals & Centres**



3

Tap **View Bill** of the bill episode



4

View and download your bill record



通过NHG Health App 查看您的账单记录



Download on the App Store GET IT ON Google Play

1

点击付款



2

点击**历史记录**，然后选择医
院和医疗中心



3

点击账单记录的**查看账单**
单



4

查看并**下载**您的
账单记录





Get Medical Certificates and Test Results Digitally with NHG Health App - iOS

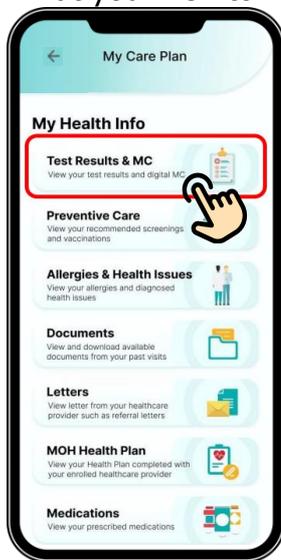
1

Tap on **My Care Plan**



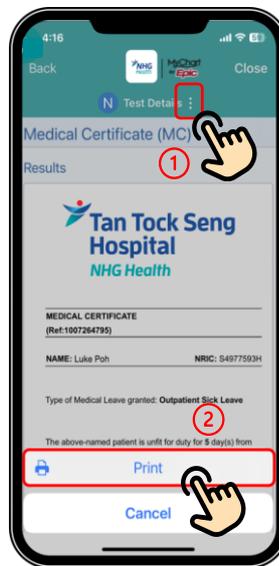
2

Scroll to My Health Info > Tap on **Test Results & MC** > Tap on what you wish to view



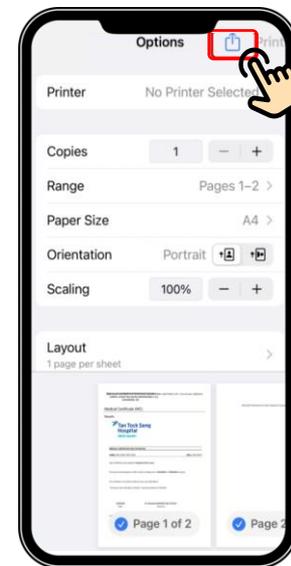
3

Tap on **:** next to Test Details > Tap on **Print**



4

Tap on the **share button** to export your MC





Get Medical Certificates and Test Results Digitally with NHG Health App - Android

1

2

3

4

5

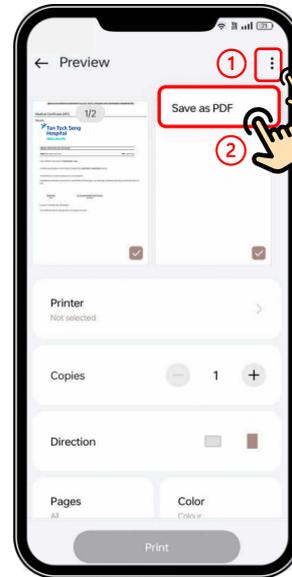
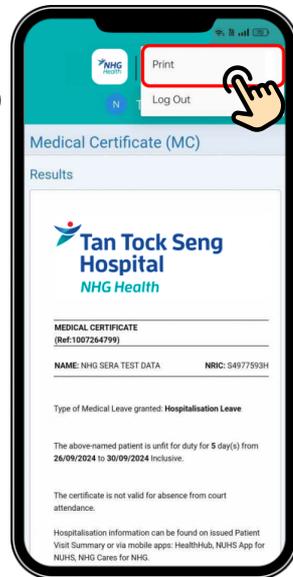
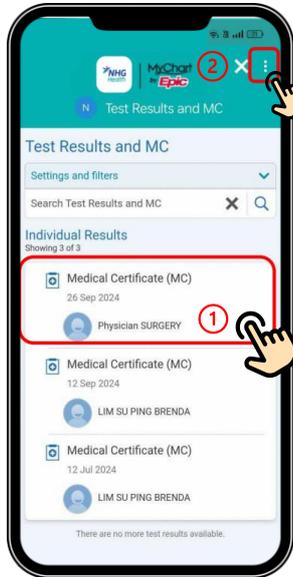
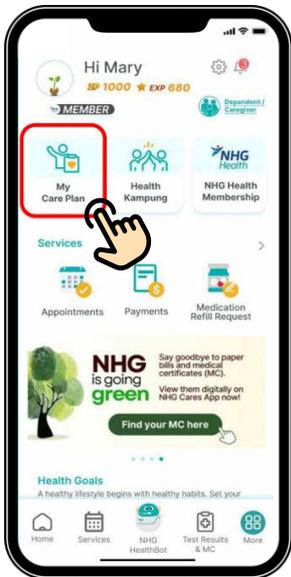
点击**我的护理计划**

滚动至**我的健康信息** > 点击**检查结果和病假单**

点击您想查看的项目 > 点击⋮

点击**打印**

点击⋮ > 点击**另存为PDF**



NO MORE WAITING AT THE PHARMACY:

Order Your Medications Online!



Log into your NHG Health App or HealthHub via Singpass

Log in with Singpass
Your trusted digital identity

Singpass app Password login

Tap QR code to log in with Singpass app

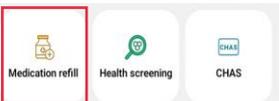


Register for Singpass
Download Singpass app



Select 'Medication Refill'

HealthHub HealthHub:



NHG Health App:



Select 'Tan Tock Seng Hospital'

Select the institution which issued the prescription.
Some clinics/specialty centres are grouped by institutions. Find out more.
Please approach institutions directly if you need further assistance.

Medication Refill

Hospitals

- Alexandra Hospital
- Changi General Hospital
- Institute of Mental Health
- Khoo Teck Puat Hospital
- KK Women's and Children's Hospital
- National University Hospital
- Ng Teng Fong General Hospital
- Sengkang General Hospital
- Singapore General Hospital
- Tan Tock Seng Hospital**
- Woodlands Health



Tick the medications required

Original issuing institution:
Tan Tock Seng Hospital

15 May 2025 Hide

Dept of General Medicine (TSGMD)

LANTUS [Insulin Glargine]
300 unit/3mL SOLOSTAR Pen
Fridge item - not for locker collection
View instructions
Balance: 2 Pen, 56 Days



Indicate the duration or quantity required

Select your refill option and tap on 'Next' to proceed. Do note that information you have entered will not be saved if you choose to go back to the previous step.

All remaining balance
 Specific duration
 Customise quantity / duration

Your selected medication:
Please review your requested refill quantity.

15 May 2025

LANTUS [Insulin Glargine] 300 unit/3mL SOLOSTAR Pen
Fridge item - not for locker collection
View instructions
Balance: 2 Pen, 56 Days

Number: 1 Duration / Unit: PEN

NO MORE WAITING AT THE PHARMACY:

Order Your Medications Online!



6 Verify Patient and Contact Details

Medication Refill

SXXXXXXXXX
SXXXXXXXXX

Patient's Details

*Full Name (as per NRIC/FIN)

Required

*NRIC/FIN
SXXXXXXXXX

Contact Details

We may contact you to verify your request. Please ensure the number provided is correct.

*Contact Number (+65)

Required

*Email Address

Required

Next

7 Select mode of collection

Quantity

P

SXXXXXXXXX
SXXXXXXXXX

How would you like to receive your order?

Self-collect from locker outside institution

Self-collect from locker at institution

Delivery

8 Collect from lockers (outside/at institution*) or delivery**

For Lockers, indicate Location and Date

Collection Details

*Location

*Preferred Collection Date
DD MMM YYYY

For Delivery, indicate Delivery Date, Timeslot and Delivery Address

Delivery Date and Time

*Preferred Delivery Date
DD MMM YYYY

Required

*Preferred Delivery Time

Required

Delivery Address

Please fill in address fields correctly to ensure that the medicine parcel is delivered to the correct address.

*Postal Code

Required

9 Indicate preferred payment mode and confirm submission

Select your preferred payment mode.

Payment will be processed by the issuing institution after your order is fulfilled.

- Self-pay in full
- Medifund/ MFEC/ PA/ SMTA (ComCare)
- MediSave/ MediShield Life
- Civil Service Card (CSC)
- Employer/ Insurance/ Letter of Guarantee
- Staff Benefits

*For "Self-collect form locker at institution", collection time will be from 10.30am onwards. Please collect within 24 Hours upon receiving SMS OTP.

**For "Delivery", kindly ensure that someone is available to receive the delivery at your chosen timeslot.

无需在药房等候： 在线订购您的药品！



通过**Singpass**登
录您的**NHG
Health App**或
HealthHub

Log in with Singpass
Your trusted digital identity

Singpass app Password login

Tap QR code
to log in with Singpass app



Register for Singpass
Download Singpass app



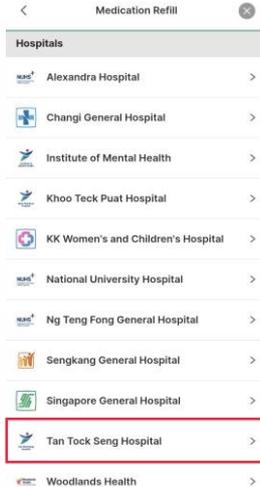
选 'Medication
Refill'



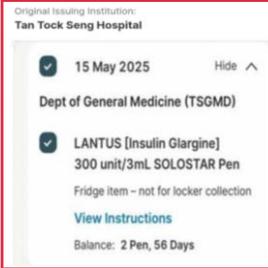
选 'Tan Tock
Seng Hospital'

Select the institution which issued the prescription.

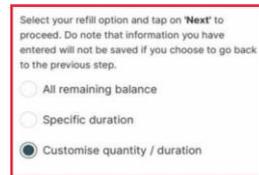
Some clinics/specialty centres are grouped by institutions. Find out more.
Please approach institutions directly if you need further assistance.



选择您所
需要的药物



注明您所需要
的时间或数量



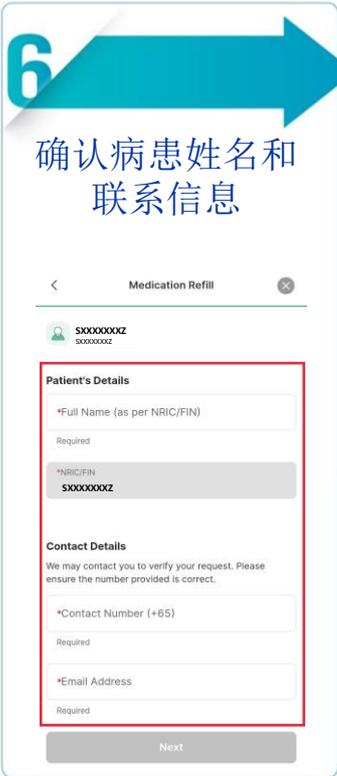
Your selected medication:
Please review your requested refill quantity.



无需在药房等候： 在线订购您的药品！

6 →

确认病患姓名和联系信息



Medication Refill

SXXXXXXXZ
SXXXXXXXZ

Patient's Details

*Full Name (as per NRIC/FIN)

Required

*NRIC/FIN
SXXXXXXXZ

Contact Details

We may contact you to verify your request. Please ensure the number provided is correct.

*Contact Number (+65)

Required

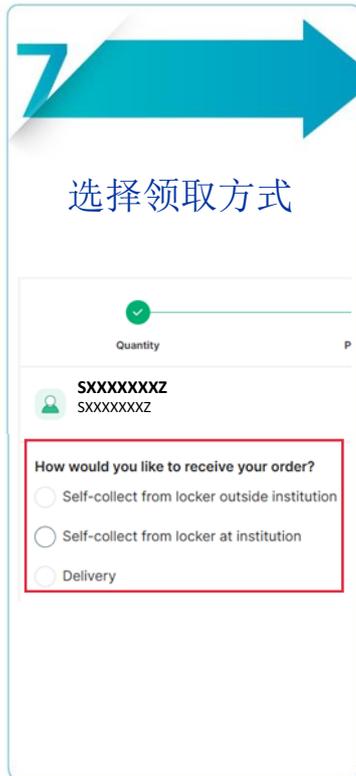
*Email Address

Required

Next

7 →

选择领取方式



Quantity

SXXXXXXXZ
SXXXXXXXZ

How would you like to receive your order?

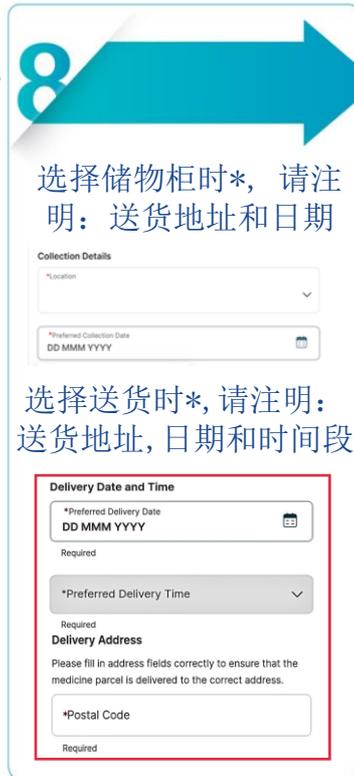
Self-collect from locker outside institution

Self-collect from locker at institution

Delivery

8 →

选择储物柜时*, 请注明：
送货地址和日期



Collection Details

*Location

*Preferred Collection Date
DD MMM YYYY

选择送货时*, 请注明：
送货地址, 日期和时间段

Delivery Date and Time

*Preferred Delivery Date
DD MMM YYYY

Required

*Preferred Delivery Time

Required

Delivery Address

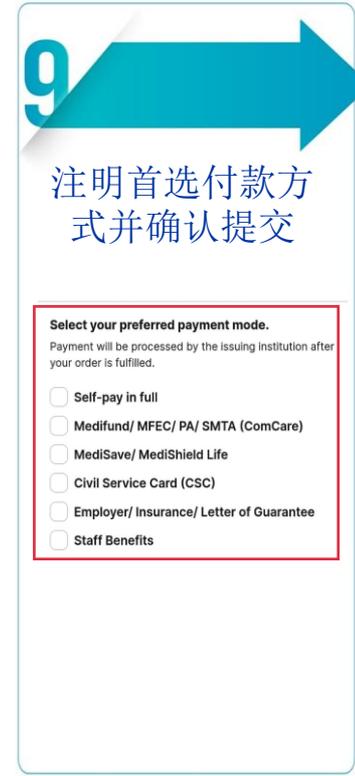
Please fill in address fields correctly to ensure that the medicine parcel is delivered to the correct address.

*Postal Code

Required

9 →

注明首选付款方式并确认提交



Select your preferred payment mode.

Payment will be processed by the issuing institution after your order is fulfilled.

Self-pay in full

Medifund/ MFEC/ PA/ SMTA (ComCare)

MediSave/ MediShield Life

Civil Service Card (CSC)

Employer/ Insurance/ Letter of Guarantee

Staff Benefits

*如果选择使用医院储物柜取药，可以从早上10点半过后取药。记得在收到简讯后24小时之内取药。

**如果选择送货，请确保在您选择的时间段有人接收送货。