

What is ZOOM?

ZOOM is a one-time payment authorization scheme to charge outpatient bills to your credit card. With ZOOM, you can leave immediately after consultation, treatment, procedure or collecting medications. All documents including the receipt will be mailed to you within 14 working days.

How can I benefit from ZOOM?

You will be able to skip the payment queue at Outpatient Clinics and Pharmacy and spend less time in the hospital. Additionally, you can pay for your loved ones without being physically present.

Can ZOOM be used for bills other than my own?

Yes. You may do so by indicating the NRIC of the patient that you wish to apply for under "Particulars of Patient" in the ZOOM Service Application Form.

What Mode of Payment does ZOOM accepts?

We currently only accepts Credit Card payment for American Express, Visa and Master Cards. Credit Card used must have validity of at least 1 year.

Application for ZOOM Service

Part I: Particulars of Patient

Name	
NRIC / Passport No.	
Contact No.	

Part II: Particulars of Payer / Cardholder (If other than patient)

Name	
NRIC / Passport No.	
Contact No.	
Address	
Relationship to Patient	

Part III: Mode of Payment

- Authorization to pay via Credit Card**
Please charge the total amount to my Credit Card with the details as follows:

Credit Card No.:

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Card Expiry Date:

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Card Type: VISA / MASTER / AMEX

* Please circle accordingly

Part IV: Declaration by Payer / Cardholder

I confirm my instructions for the payment of ALL outpatient services and outpatient pharmacy bills (for prescribed medicine, excluding retail items) for the patient as indicated above. I have read and agree to the stated Terms & Conditions. I declare that all information provided by me in this form is true and correct.

Signature of Payer / Cardholder / Date

Part V: For Official Use only

Activated in SAP _____
Date

Staff / Signature of Staff and Date

Clinic

Where can I use ZOOM in Tan Tock Seng Hospital (TTSH)?

- Specialist Outpatient Clinics (SOCs) located at TTSH, NHG 1-Health and TTSH Rehabilitation Centre.
- Diagnostics, Laboratories and Allied Health Services
- Outpatient Pharmacies - Only for prescribed medications, retails items not included
- National Neuroscience Institute

Please note that ZOOM Payment Scheme is *not applicable* for the following:

- Inpatient
- Day Surgery
- Emergency Department

How do I register for ZOOM?

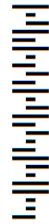
Please complete this form and mail it back to Business Office using the Business Reply Service envelope.

More Questions?

For more enquiries, please contact us at **Billing Enquiries Tel: 6407 8128**

Postage will be paid by addressee. For posting in Singapore only.

BUSINESS REPLY SERVICE
PERMIT NO. 02149



THE BUSINESS OFFICE
TAN TOCK SENG HOSPITAL PTE LTD
11 JALAN TAN TOCK SENG
SINGAPORE 308433

Skip the payment queue

SIGN UP FOR

ZOOM
MAKE
PAYING
BILLS A
BREEZE

*Terms & Conditions Apply

If the deduction or settlement with your credit card is unsuccessful for any reason, the patient will be liable to pay the bills in full immediately. In addition, we will not be liable for any charges incurred on your credit card as a result of our unsuccessful deductions. Any refunds of monies by TTSH will be via cheque issued to payer. In the event if you receive a new credit card in replacement of your existing card, please come to our clinic and submit a new application form. If you lose your credit card OR if you wish to terminate this service, please come to our clinic to sign a termination form. The hospital reserves the right to terminate this payment instruction at any time should the account not be maintained in good standing.