

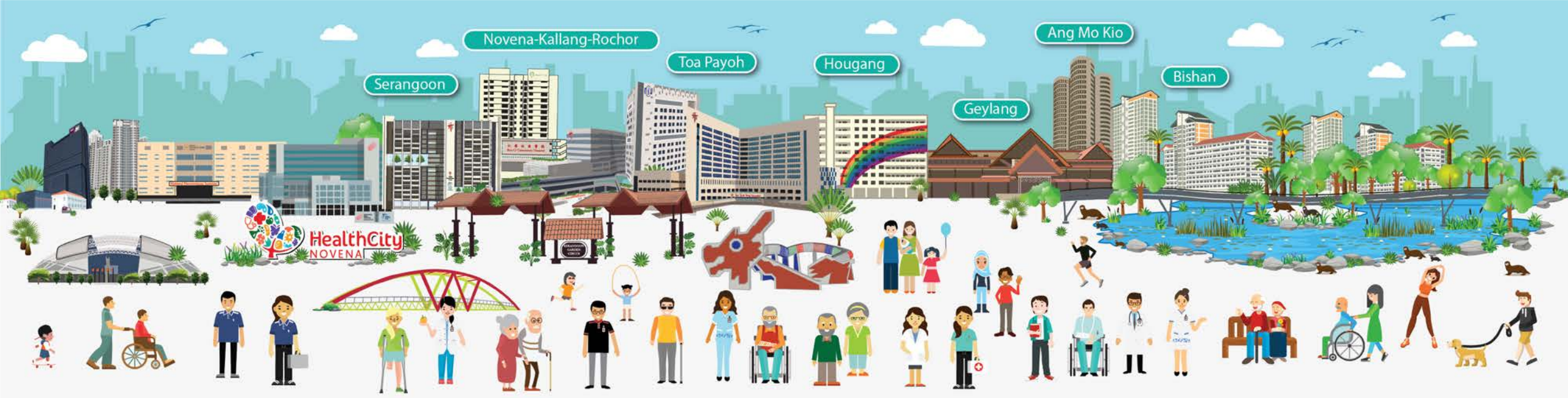


CAREER WITH A HEART

Ancillary Roles in TTSH

CAREER OPPORTUNITIES

For more exciting career opportunities, please visit our career webpage at www.ttshr.com

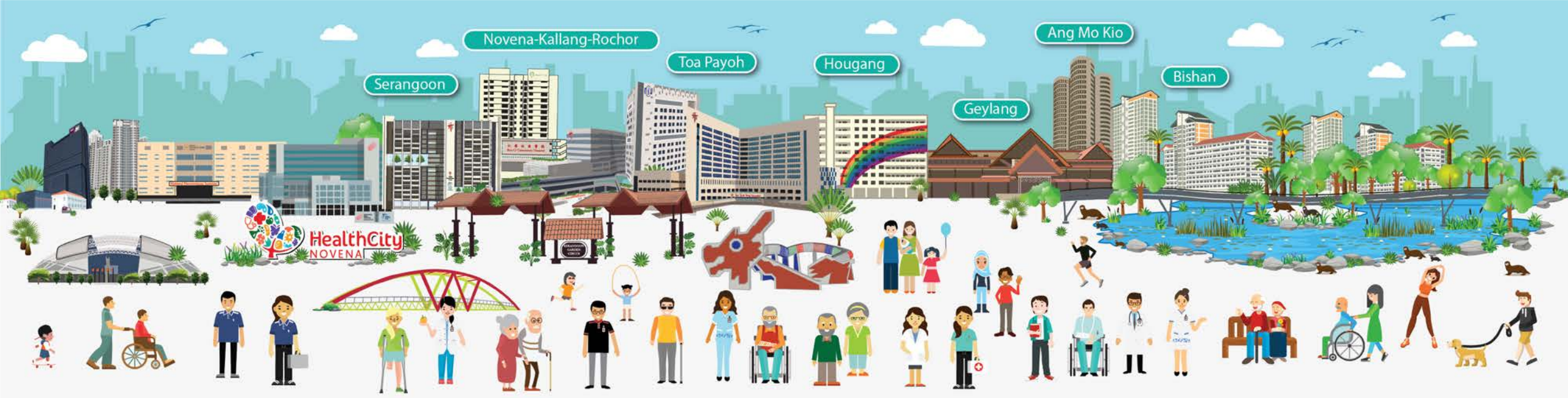


Patient Service Associate

Our Patient Service Associates (PSAs) play a vital role in providing quality frontline service to the patients and the public. Based at specialist outpatient clinics, pharmacy, wards and the emergency department, they are important touch points in our patients' care journey. They assist with walk-in enquiries, registration, scheduling appointments, room assisting and care coordination.

TTSH is the **first** restructured hospital in Singapore to provide PSAs with the opportunity to perform clinical responsibilities. PSAs are trained to support clinical duties, working alongside medical professionals to facilitate care delivery.



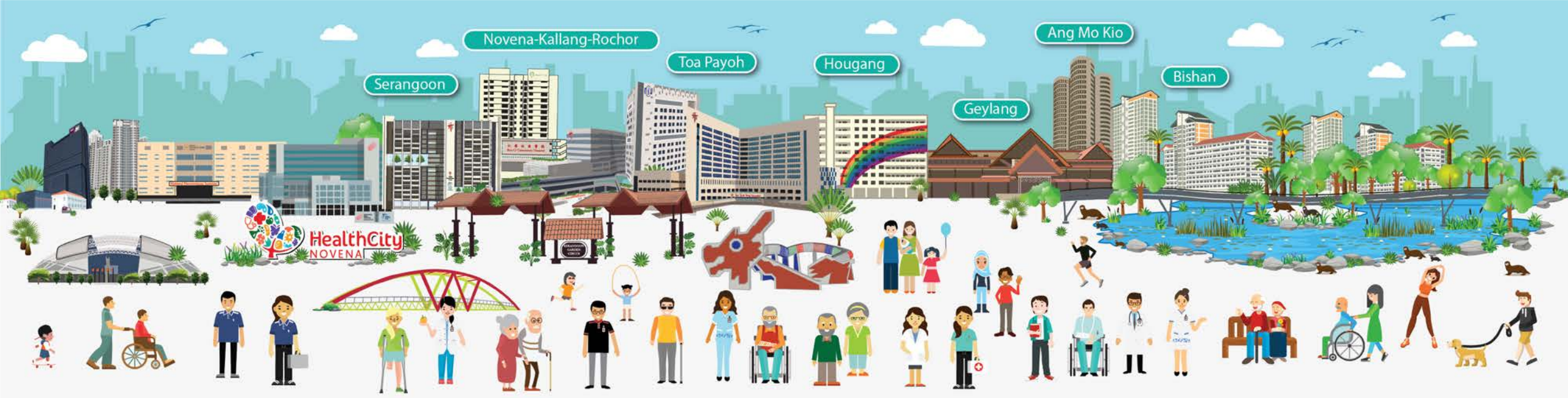


Patient Information Associate

Patient Information Associates (PIAs) proactively engage with the Hospital's visitors and help to facilitate their visits to the in-patient wards. They play an important role in ensuring that Hospital visitors have an enjoyable time here at TTSH.

PIAs will meet a wide variety of unique individuals each day, and hence, must have the social skills to manage everyone in a professional and polite manner. They attend to wayfinding and general enquiries from the public and patients within the HealthCity Novena campus.



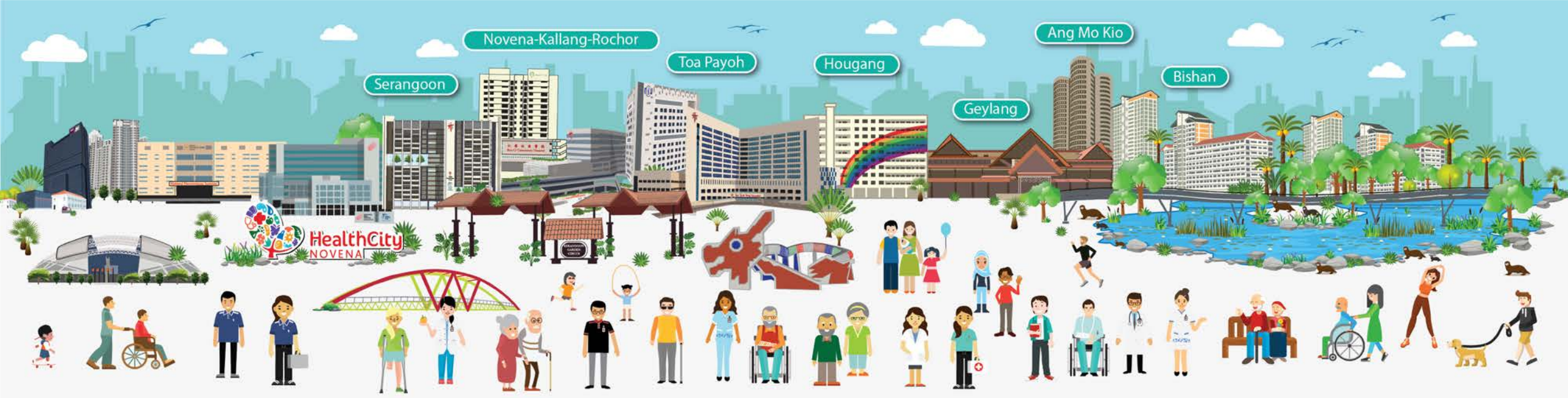


Customer Support Associate

Our Customer Support Associates (CSAs) are usually the first point of contact between the Hospital and our patients / caregivers. CSAs have the important role of engaging the people to make certain that their experience with the Hospital is pleasant.

They provide excellent customer service and help ensure that our patients feel heard and taken care of. Our CSAs are responsible for handling in-bound calls, facsimiles and email requests for general enquiries. If you value the importance of great customer service anytime and anywhere, join us!



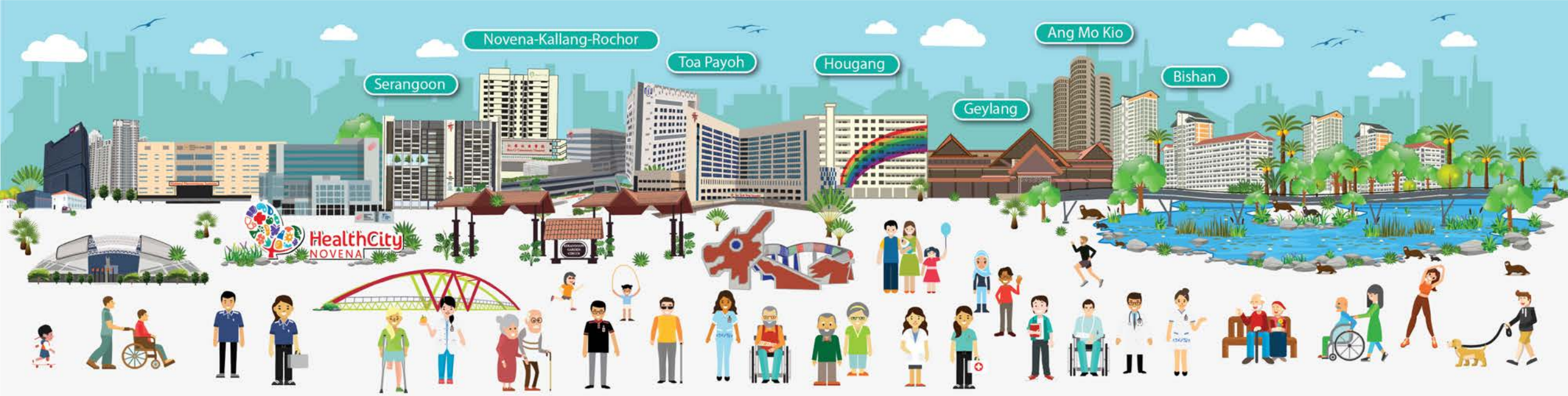


Security Officer

More than just routine duties and patrolling, our security officers at TTSH are so much more. In times of threat or danger, our security officers form the first line of defence to safeguard the interests of our hospital, staff and our patients. They are our pillars of support during adverse situations, making TTSH a safe place for both healing and working.

Our security officers can look forward to a dynamic working environment. With different challenges and situations each day, work is never the same. If you are committed to safeguarding the interests of our people and able to stay calm in the midst of uncertainty, we want you!



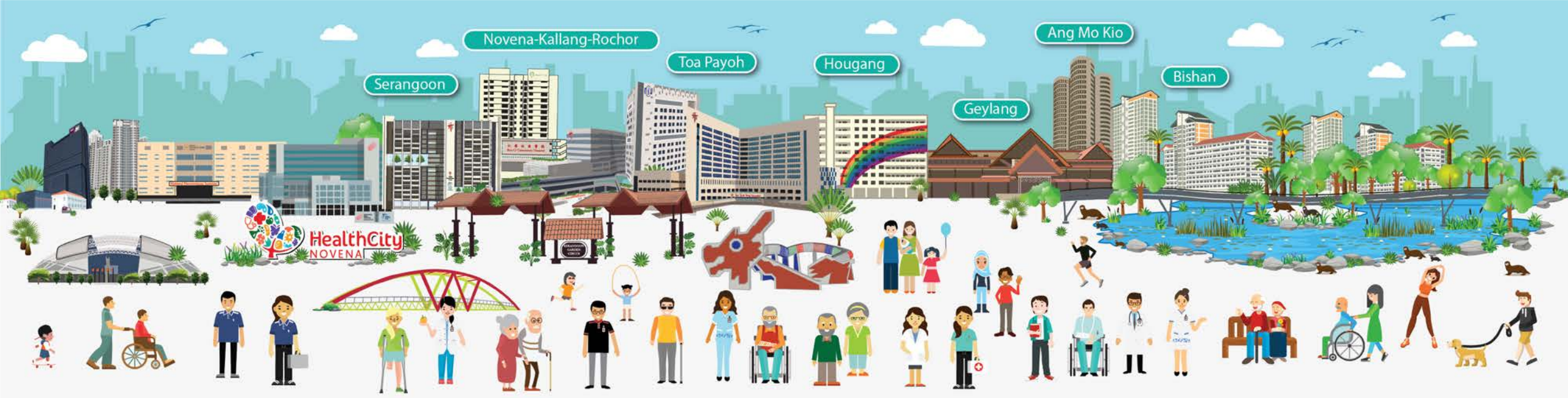


Operating Theatre Assistant

No operation begins without proper planning, coordinating and preparation of the operating room and equipment for surgical procedures. This role is played by our Operating Theatre Assistants (OTA) – our key asset in delivering safe, competent patient care in the Operating Theatre (OT).

OTAs are at the forefront of seeing through patient cases, exercising great responsibility in ensuring operations are executed smoothly. Be part of our multidisciplinary team of professionals and gain exposure to a wide range of operating disciplines like, Emergency, Neurology, Orthopaedic and Trauma Cases.



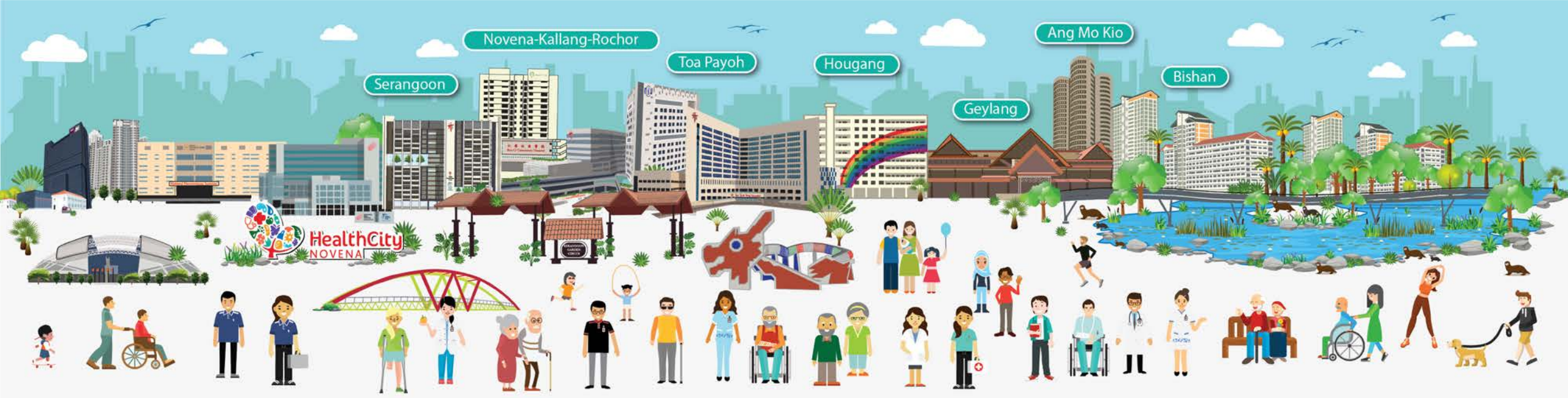


Central Sterile Supply Department (CSSD) Assistant

Our CSSD Assistants are the pillar in ensuring patients receive the safest care during their care journey. From decontamination, packing, sterilization and issuing of surgical instruments and medical equipment, CSSD Assistants play a crucial role in improving patients' health through an effective medical supplies management and accurate inventory control.

They are the unsung heroes and are key to patient care and safety.



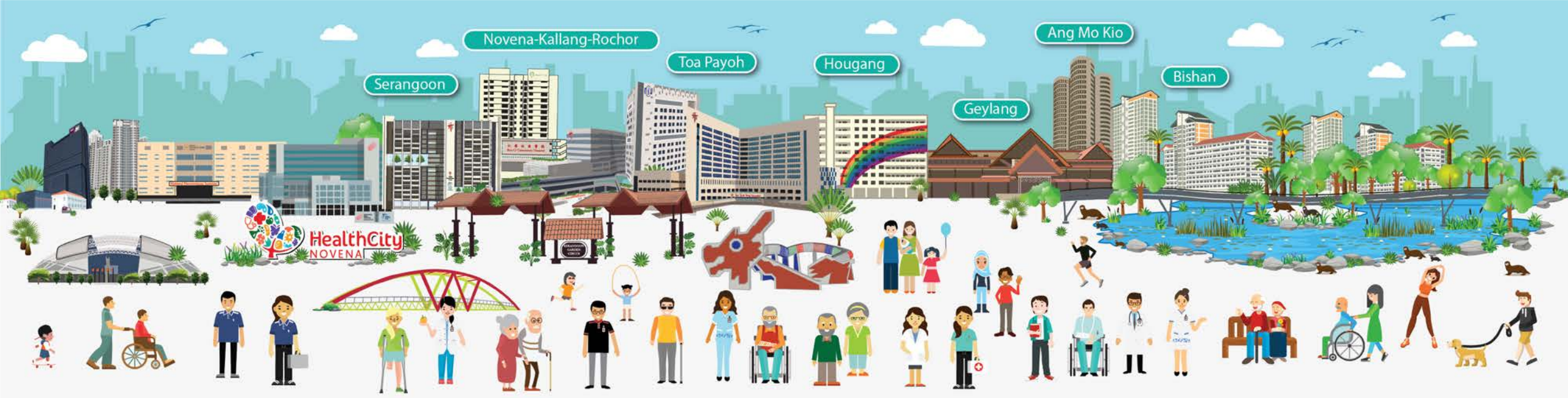


Engineer and Technician

Our technicians and engineers are dedicated to ensure the smooth operations of our building facilities and biomedical equipment in order to deliver high-quality care to our patients. The TTSH in-house Engineering Team consists of two divisions: i) Facilities Engineering and ii) Biomedical Engineering.

With a wide variety of installations across the hospital, opportunities to learn about different technical skills and technology are aplenty.

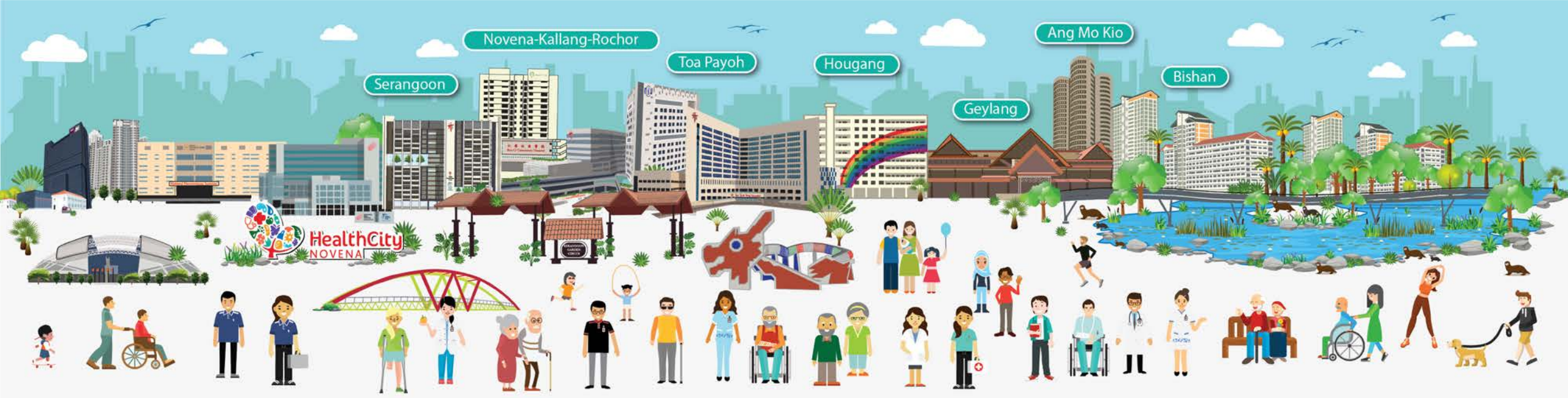




Cook

Our cooks play a vital role in ensuring the smooth running of in-patient meal service, preparing meals with patients' health and recovery as a priority. In our TTSH Kitchen, it is not about following recipes. It is about thinking out of the box and reinventing recipes which incorporates healthy ingredients to cater to patients' needs. Be part of our multidisciplinary team which includes Nurses, Nutritionists, Dieticians and Speech Therapists who collaborate with our cooks to continuously improve patients' Diet of Choice.

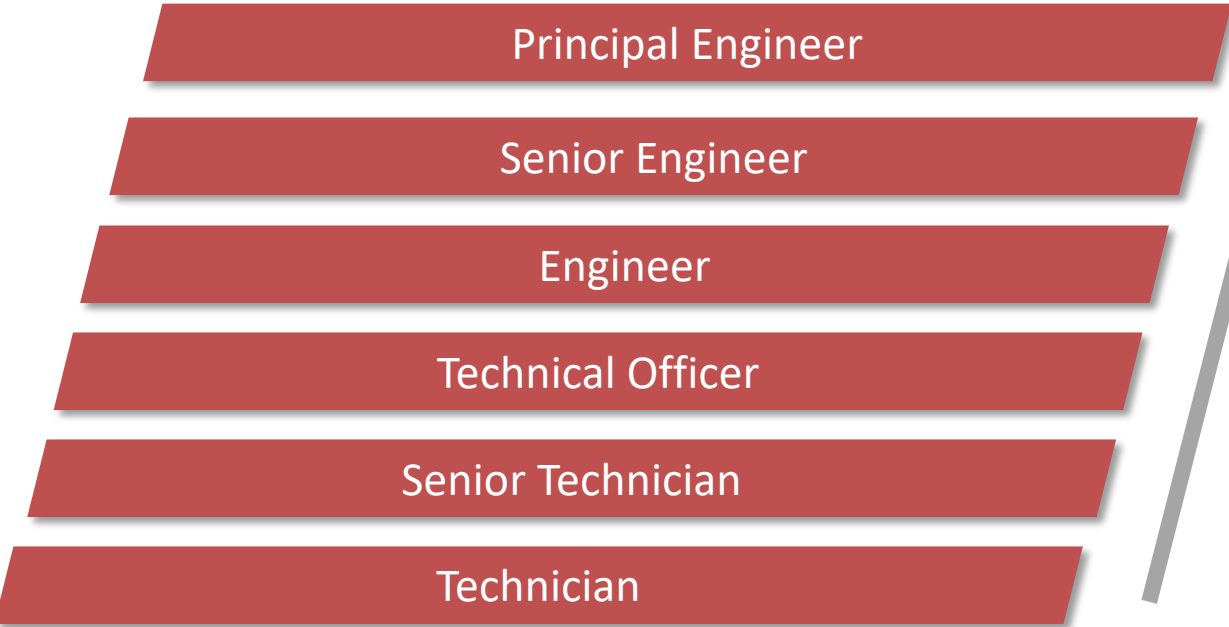




Career Progression

Here at TTSH, we believe in developing our people. There are several opportunities for you to develop to your fullest potential.

For Technician / Engineering Positions



For Other Ancillary Positions

