

Gain hands-on experience in providing excellent frontline services in a Healthcare setting with our TTSH Patient Service Associate (PSA) Internship.

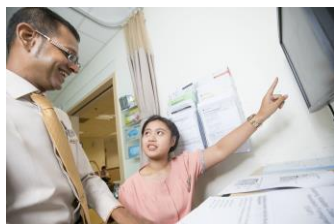
## Who are PSAs?

PSAs are an integral part of healthcare, playing a vital role in providing quality frontline services to patients and the public. They form important touch-points in our patients' care journey.

## What will you experience as a PSA intern?

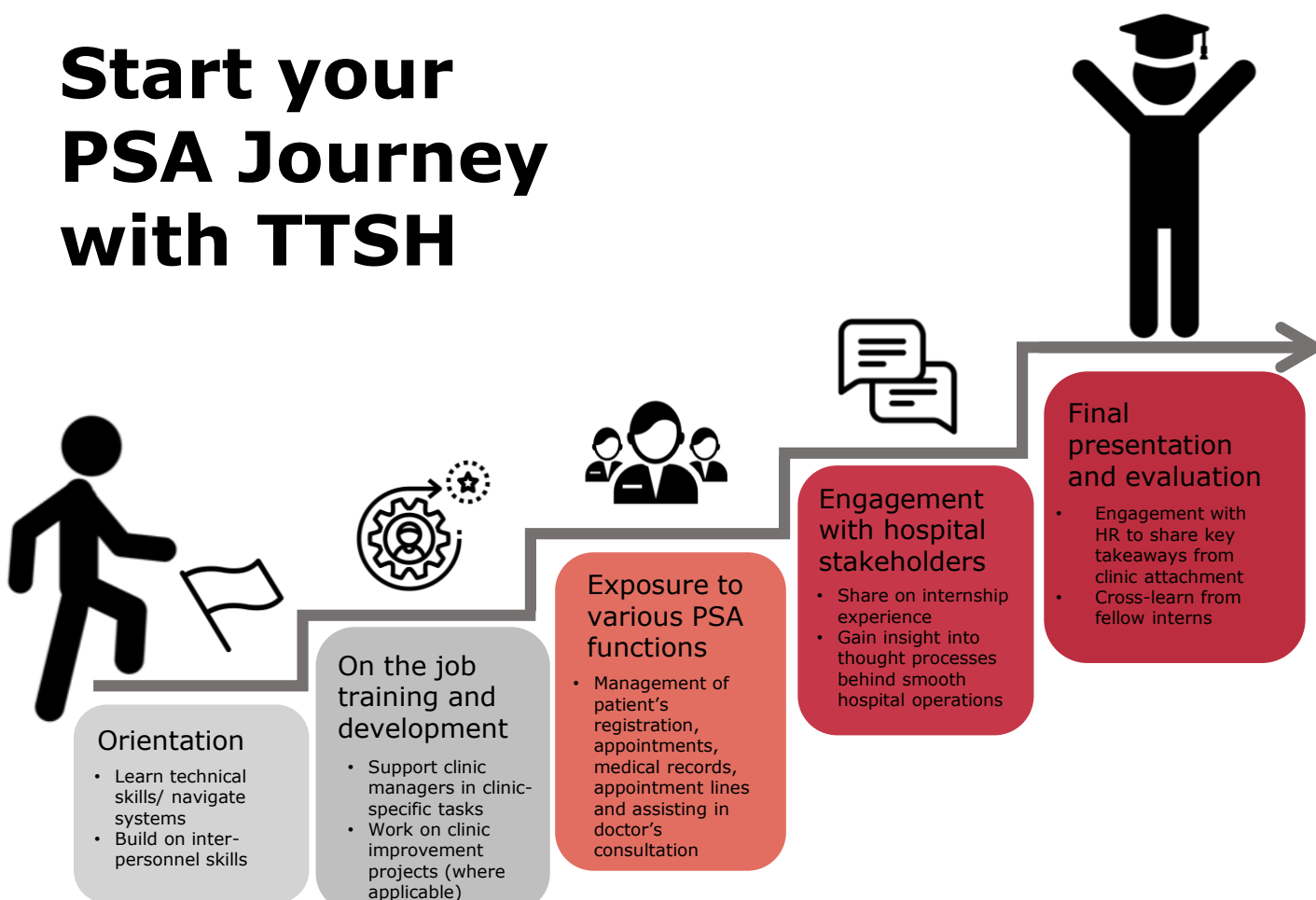
PSAs attend to and manage enquiries from patients and their next-of-kin, perform registration, schedule appointments, assist doctors in the consultation rooms as well as coordinate care.

Along with their core administrative duties, PSAs at TTSH also assist medical professionals in the delivery of quality care. As a PSA intern, you will get to experience the PSAs' work environment and the job satisfaction that they get from providing high-quality patient care at TTSH.



## Programme Structure

# Start your PSA Journey with TTSH



## Who are we looking for

- A critical thinker, self-motivated, hands-on & able to work independently
- A team player with positive attitude
- A problem-solver and who is able to work under tight schedules
- A great communicator with strong interpersonal skills

## Intake Timeline

This is a 20 Weeks programme. You may choose between two intakes in the year: (i) Mar/Apr or (ii) Sept/Oct

## Hear from our interns!



**Jerlynn Ng Si Ting**  
PSA Intern (2020), Clinic GRM  
ITE College West  
Higher NITEC in Service Management



**Nurulhuda Binte Abdul Rahman**  
PSA Intern (2018), Clinic 4B  
PSA, Clinic B1A  
ITE College West  
Higher NITEC in Service Management



## How to Apply?

Interested applicants can look out for the next application window and contact us on Instagram (@TTSHInterns) or approach your school career office to submit your interest!