

## Guide for Proper Care & Maintenance of Custom Hearing Aids

Closed battery door



Fig 1. Hearing aid turned on

Open battery door with battery



Fig 2. Hearing aid turned off

Positive side



Negative side



Fig 3. Hearing aid batteries

### How to Switch On Your Hearing Aids:

1. To switch on your hearing aids, close the battery door. To switch them off, open the battery door.
2. Peel off the battery sticker ONLY when you want to use your hearing aids.
3. When you need to change the batteries, insert them into the battery door in the correct direction. Generally, the positive side of the battery is facing upwards. Otherwise, look for the battery side indicator displayed in the battery door. Discard batteries when they are flat.

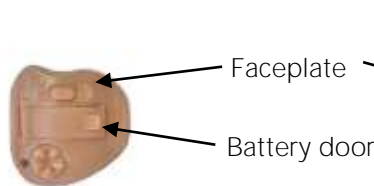


Fig 4. In-the-Canal hearing aid



Fig 5. In-the-Ear hearing aid



Fig 6. Top view of In-the-Canal hearing aid

### How to Use Your Hearing Aids:

1. Please note that the hearing aid body with a red mark is for your right ear, while the one with a blue mark is for your left ear.
2. Insert the tip of the hearing aid fully into your ear canal. The faceplate of the hearing aid faces out of your ear.
3. Gently pull the removal string to remove the device from your ear canal.
4. Keep the hearing aids dry at all times to avoid corrosion. Remove them when bathing and sleeping.
5. Do not use your hearing aids if you have an ear infection or have fluid (e.g. water) in your ears.



Fig 7. Completely-in-Canal hearing aid

### Cleaning Your Hearing Aids:

1. Use dry tissue, cloth, or paper towels to clean your hearing aids. DO NOT use wet tissue or water to clean them.
2. You may use the cleaning accessories provided.
3. You may change the wax filter if it is blocked.

Wax filter



Fig 8. View of tip of hearing aid

### How to Dry Your Hearing Aids:

#### 1. Silica Drying Container

1. Turn off your hearing aids before storing or drying.
2. Place your hearing aids inside the container (with the silica drying capsule) when not in use. Ensure the container is closed properly.
3. When the silica drying capsule changes colour from orange (new) to white/yellow/green (old), replace the silica drying capsule with a new piece and throw away the existing capsule.

#### 2. Electronic Drying Box

1. Turn off your hearing aids before storing or drying.
2. Place your hearing aids inside the electronic drying box and close the cover.
3. Press the activation button to start the drying process. The light will turn on and start flashing brightly.
4. When the drying process is complete, the box will switch off automatically. The light will turn off as well.
5. You may leave your hearing aids inside the box until the next time you use them.